

Welcome to the Island Yacht Club. Our Staff and Members invite you to enjoy our facilities. Upon arrival, please speak with our Dock Master or a Member of our Staff. They will assist you with signing in to gain access to our facilities. We hope you enjoy your visit with us.

In order to accommodate *all* Reservations, Island Yacht Club requests that you respect our Arrival and Departure Times as follows:

Arrival Time: 3:00 p.m.

Departure Time: 12:30 p.m.

Island Yacht Club will endeavour to accommodate early Arrivals, however, please note that they cannot be guaranteed. *Prior to your arrival, please contact our Dock Master by calling 416-523-7666, or on VHF channel 68, for slip assignment confirmation and docking assistance, if required.*

### **RESERVATION POLICY**

**Please familiarize yourself with our RESERVATION POLICY:**

- ★ **Reservation requests are to be accompanied with our Visitor Registration and Credit Card Authorization Form in order to secure your Reservation.**
- ★ **Credit Cards will be processed once the Reservation has been confirmed by Island Yacht Club. Confirmations will be e-mailed**
- ★ **Each Reservation must be accompanied by Payment in Full (see rate sheet)**
- ★ **Specific Slip Assignments may be requested, and will be taken into consideration, however Island Yacht Club cannot guarantee requests**
- ★ **Although Slip Assignments will be provided upon confirmation, Island Yacht Club reserves the right to change Slip Assignments without notice**
- ★ **Prior to your arrival, please contact our Dock Master by calling 416-523-7666, or on VHF channel 68, for slip assignment confirmation and docking assistance, if required**
- ★ **Upon arrival, the Owner, or delegate, must sign in with the Dock Master or a member of our Staff**
- ★ **Upon arrival at Island Yacht Club, the Owner, his passengers, crew, or guests must comply with the rules and regulations of the Island Yacht Club**

### **CANCELLATION POLICY**

**In consideration of your Reservation being confirmed, we ask that you let us know if your plans to visit Island Yacht Club change or be subject to the following CANCELLATION POLICY.**

**Once your Reservation Date(s) is/are confirmed, Payment becomes subject to the following terms:**

- ★ **Payments will be refunded in full if the Cancellation Request is received at least seven (7) days prior to the first day of the Scheduled Reservation Date**
- ★ **If the Cancellation occurs six (6) to three (3) days prior to the first day of the Scheduled Reservation Date, an Administration Fee equal to 50% of the entire Reservation will be applicable**
- ★ **There will be no refund if the Reservation is canceled seventy-two (72) hours, or less, prior to your Scheduled Arrival Date**
- ★ **A Guest who does not cancel, and fails to arrive for their scheduled Reservation, will be charged 100% of their entire Reservation and the Reservation will be cancelled**
- ★ **HOLIDAY WEEKENDS: Cancellations must be received two (2) weeks prior to the Scheduled Arrival Date. Failing which, the Payment will be forfeited and an Administration Fee equal to 100% of the entire Reservation will be applicable**
- ★ **WEATHER POLICY: It is hard to know in advance what the weather will be like on the day of your visit. Therefore, cancellations due to weather will be entitled to a full refund of the deposit only if there is a NOAA Small Craft Advisory posted for the area in which you are travelling to Island Yacht Club on the expected date of arrival**
- ★ **Refunds will not be granted due to rain, wind, running aground, mechanical failure or other factors**