



PRIVACY POLICY

Policy Statement

Island Yacht Club is committed to protecting your privacy. This Statement of Privacy applies to the Island Yacht Club website and facilities and governs data collection and usage. By using Island Yacht Club's website or facilities, you consent to the data collection and use practices described in this statement.

The Types of Information We Collect

Collection of your Personal Information

In general, Island Yacht Club collects personal information required for the Club's operational use. We collect information on our website, during calls with you, and while you are on the Club premises. Island Yacht Club collects personally identifiable information, such as your e-mail address, name, birthdate, home address, work address or telephone number(s). Personal identification information is collected from you in a variety of ways, including, but not limited to, when you visit our website, subscribe to Tell Tales, respond to a survey, fill out a form, and in connection with other activities, services, features, or resources we make available on our website. Island Yacht Club may also collect anonymous demographic information, which is not unique to you, such as your postal code, age, gender, and preferences.

Island Yacht Club may collect non-personal identification information about you whenever you interact with our website. Non-personal identification information may include your device, browsing information, and online browsing activity (collectively, "automatically collected information"). Automatically collected information may include IP addresses, unique device identifiers, cookie identifiers, device and browser settings and information, and internet service provider information. Automatically collected information also may include information about when and how you access and use our website, such as the date and time of your visit or use, referring website addresses, how you navigate our website and the website pages and items you view. This information is used by Island Yacht Club for the operation of our service, to maintain quality of our service, and to provide general statistics regarding use of the Island Yacht Club's website.

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Island Yacht Club's message boards, this information may be collected and used by others. Note: Island Yacht Club does not read any of your private online communications.

Use of Personal Information

Island Yacht Club may collect and use your personal information for the following purposes:

- To process membership applications and renewals.
- To provide secure access to facilities, products, and services.
- To improve customer service – information you provide us helps us respond to your request and support your needs more efficiently.
- To tailor services to meet individual preferences – We may use information in the aggregate to understand how our users as a group use the services and resources provided on our website.
- To improve our website – We may use feedback you provide to improve our products and services.
- To process payments – We may use the information you provide about yourself to process payments related to your account. We do not share this information with outside parties except to the extent necessary to provide the service.
- To administer surveys, promotions, or other features – To send information you agreed to receive about topics we think will be of interest to you.
- To communicate information about our Club, products, and services – We may use the email address to send information and updates pertaining to our Club, products, and services. It may also be used to respond to enquiries, questions, and/or other requests. If at any time you would like to unsubscribe from receiving future emails, please respond with a request to unsubscribe.

Changing Information

You can review and change your personal information by contacting us at admin@iyc.ca. We rely on you to inform us of changes to your contact or other relevant information (e.g., name, address, telephone number, change of status etc.). We may not accommodate a request to change information if we believe the change would violate any law or legal requirement or cause the information to be incorrect.

Sharing Information

Island Yacht Club does not sell, rent or lease its customer lists to third parties. Island Yacht Club may, from time to time, contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, Island Yacht Club may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Island Yacht Club, and they are required to maintain the confidentiality of your information.

Island Yacht Club does not use or disclose sensitive personal information, such as race, religion, or political affiliations, without your explicit consent.

Island Yacht Club will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Island Yacht Club or the site; (b) protect and defend the rights or property of the Island Yacht Club; and (c) act under exigent circumstances to protect the personal safety of users of Island Yacht Club or the public.

Use of Cookies

Our website may use “cookies” to enhance user experience. A cookie is a small computer file or piece of information that may be stored in your computer’s hard drive when you visit our website. Cookies are widely used, and most web browsers are configured initially to accept cookies automatically. You may choose to set your web browser to refuse cookies, or to alert you when cookies are being sent. Please note, however, if you disable cookies, you may not experience optimal performance of our website.

Security of your Personal Information

Island Yacht Club secures your personal information from unauthorized access, use or disclosure. Island Yacht Club secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol.

Due to the nature of the internet, however, no data transmission over the internet is fully secure. Please be aware of this before you send us any personal information through the website or e-mail as Island Yacht Club cannot guarantee that any information that you transmit to us will not be intercepted and/or misused by third parties.

Changes to this Statement

Island Yacht Club will occasionally update this Policy of Privacy to reflect company and customer feedback. Island Yacht Club encourages customers to periodically review this Policy to be informed of how your information is protected.

Contact Information

Island Yacht Club welcomes your comments regarding this Privacy Policy. If you believe that Island Yacht club has not adhered to this Policy, please contact us at admin@iyc.ca. We will use reasonable efforts to promptly determine and remedy the problem.